



CEVA Ceva Logistic
Business Manager

VIP Automotive Solutions
PO Box 10 Pascoe Vale
South Victoria 3044

Telephone **08 9351 3900**
FS* 08 39S1 3938 E-mail
sean.dunlop@au.cevalogistic\$.com

subject Damage to motor vehicle in transit
Booking#914934

Date 9 February 2007

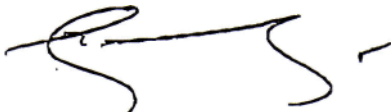
Dear Spiro,

I refer to your tetter dated 8 February in relation to the above.

The vehicle was received in Perth with two flat tyres on the rear axle. An Inspection of the tyres revealed that they were rubbing on the guard due to insufficient clearance. As the damage to the tyres is a result of this clearance Issue and was not caused by incorrect handling of the vehicle, reimbursement can not be considered against the extended warranty.

I have reviewed your letter and would advise all claims are judged on merit and not commercial consideration.

Yours faithfully,



Sean Dunlop
Business Manager
Vehicle Logistics