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**AUTOMOTIVE SOLUTIONS**

19 February 2007

John Dwyer 10 Selby  
Street Shenton Park  
W. Australia 6008

Mr Dwyer,

**Re: XC Coupe # 914934 - Damage Claim**

I have forwarded your most recent letter to our transport carrier, Ceva Logistics formerly TNT Vehicle Logistics. Attached is a copy of the correspondence received from Sean Dunlop.

As a personal gesture of goodwill from our company, we offer the amount of \$300.00 towards rectifying this predicament. In no way, does this offer interpret that we accept or admit liability for your claim. We await your written reply to this issue and trust that it can be resolved in an amicable manner.

*Yours in motoring,*

A handwritten signature in blue ink, appearing to read 'Spiro Vasilakis', with a large, stylized flourish at the end.

Spiro Vasilakis  
Managing Director

**ANY CAR.**

**ANY STATE.**

**ANYTIME!**

LETTER HEAD